Expressions – Aggregations on the Fly

Release Date

2017 Q4

Summary

Expressions can contain multiple aggregated values that can be used in the same way as variables and the resulting expressions can be used throughout Market Insight in places where expressions can be used.

In the past the use of aggregated data in an expression had to be created through wizards to generate an appropriate virtual variable. It is now possible to create aggregations 'on the fly' within the expression tool. Multiple aggregations can be created in a single expression and combined together as if they were Market Insight variables. These expressions can then be used in all the places you would expect to be able to use expressions through Market Insight.

The main aggregation types supported are the same as in the RFV function:

Recency – e.g. Last(Policy) a Customer has purchased
Frequency – e.g. Number of Policies for a Record
Value – e.g. Mean(Cost) of Policies for a Record

The following further aggregations have been added where the result is on the transactional table. These new functions allow analysis questions to be answered that have not been possible before.

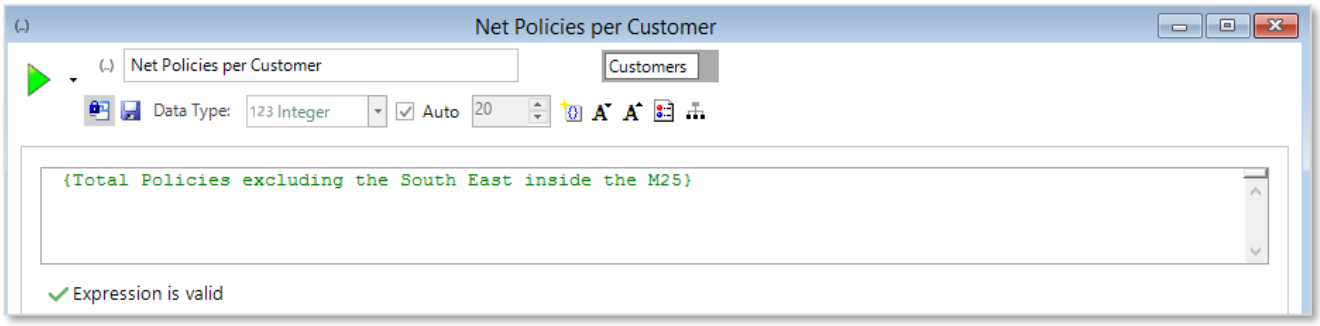
Rank Transaction – e.g. Rank a policy for a record
Relative Transaction – e.g. The cost of the next policy taken

In all of these cases the transactional table can have a filter selection defined to choose only a subset of transactional records.

The following examples will demonstrate each of these aggregations within an expression.

Frequency Aggregation Expression Example

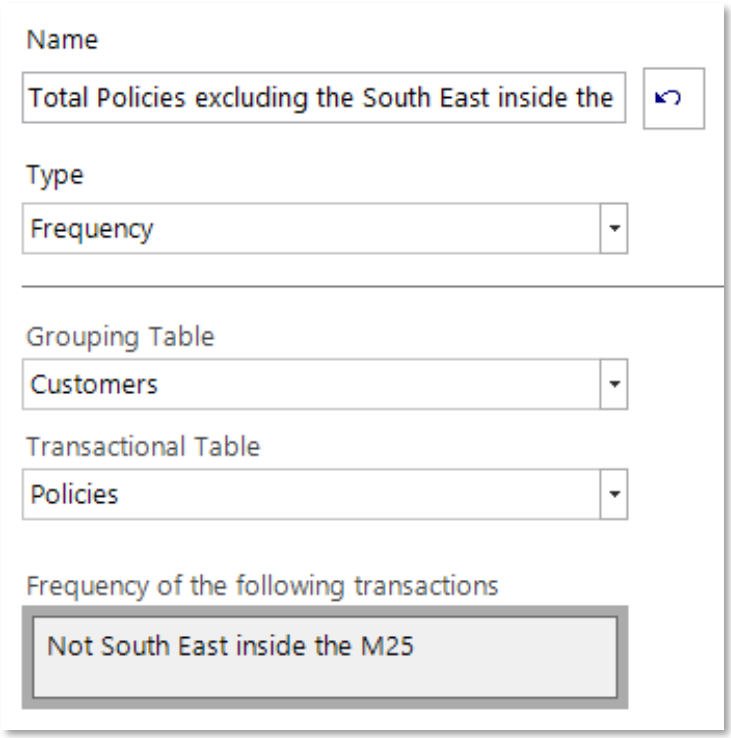
Scenario: What are the net number of Policies per customer once Policies taken by Customers inside the M25 have been removed?



- Click on the **Add Aggregation** button and ensure the table level is **Customers** (this will be the table level of all aggregations in this document unless otherwise stated)
- Click on the tab entitled **Frequency(Policies)**
- Create a selection that excludes **Policies within the M25** and drag it onto the filter box

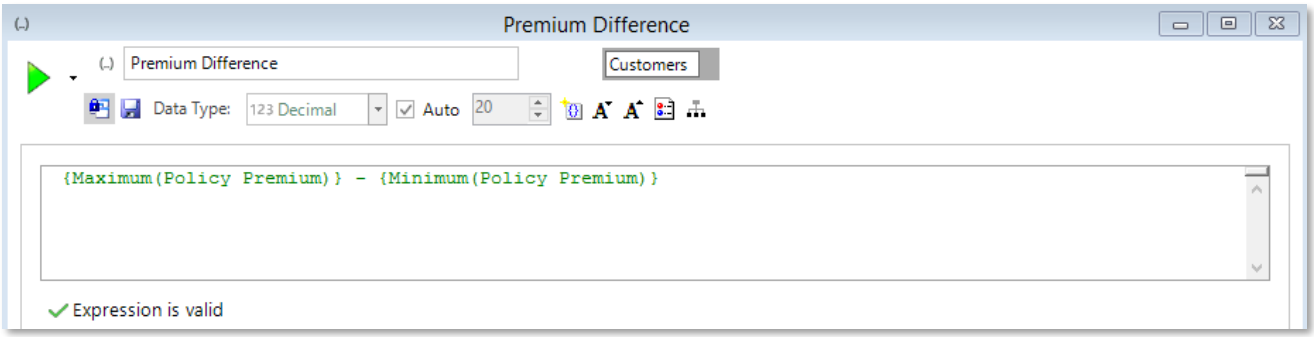
N.B. The auto naming feature will populate the Name box until changed by the User.

- Change the **Name** to display **Total Policies excluding the South East inside the M25**
- Click the **Build** button to see a preview of the results
- Use a **Data Grid** to validate the results (Variables: Your Expression, Policy Product Type)

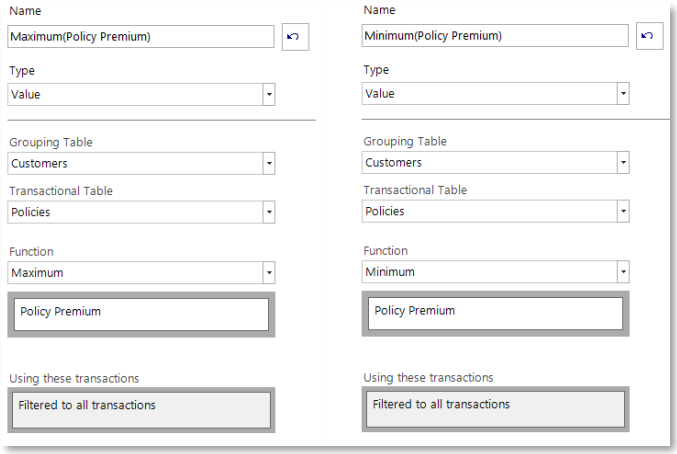


Value Aggregation Expression Example

Scenario: What is the difference between each person's maximum and minimum Policy Premium

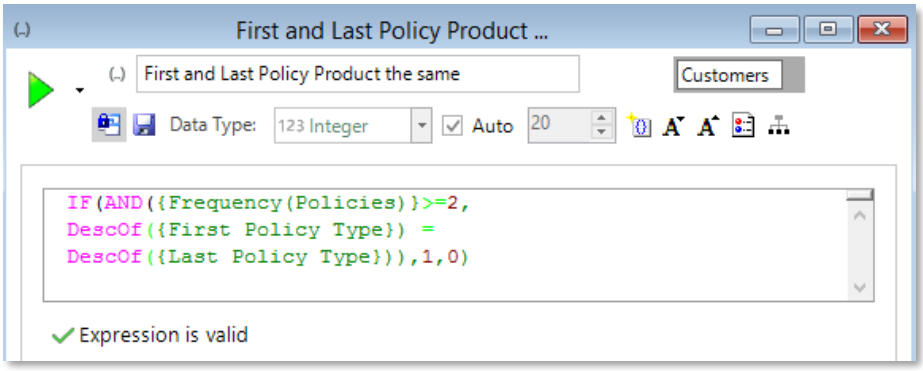


- Click on the **Add Aggregation** button
- Click on the tab entitled **Frequency(Policies)**
- Change the **Type** box to show **Value**
- Drag the **Policy Premium** variable onto the **Function** drop box and change the function to display **Maximum**
- Click on the **Expression** tab and enter a **minus** sign after the aggregation title
- Click on the **Add Aggregation** button to generate a new aggregation tab
- Click on the tab entitled **Frequency(Policies)**
- Change the **Type** box to show **Value**
- Drag the **Policy Premium** variable onto the **Function** drop box and change the function to display **Minimum**
- Click the **Build** button to see a preview of the results
- Use a **Data Grid** to validate the results (Variables: Your Expression, Policy Premium)

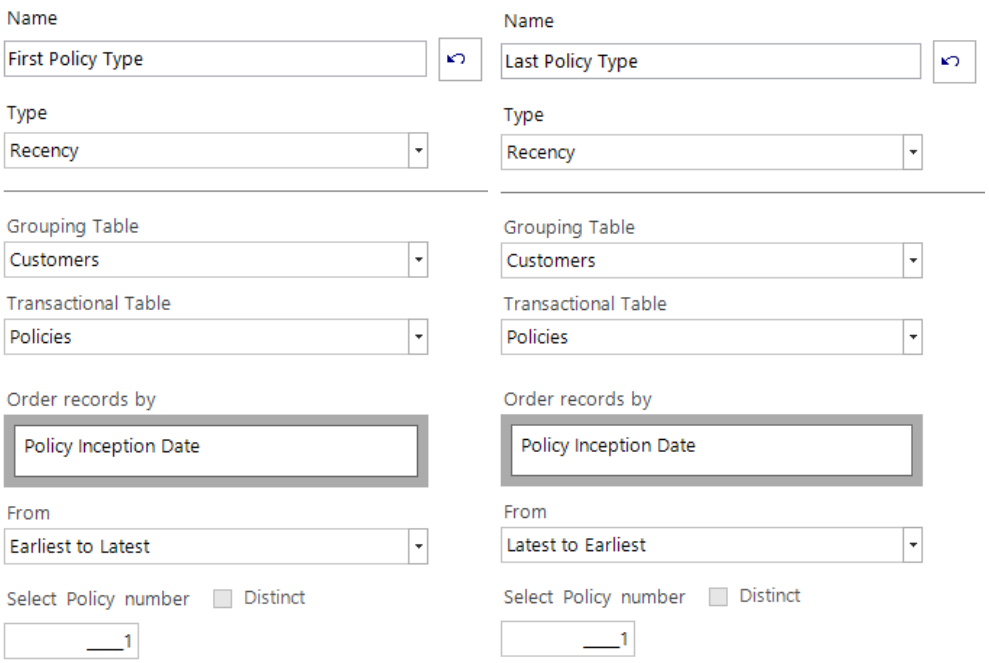


Recency Aggregation Expression Example

Scenario: Identify Customers who have more than 2 Polices where the Product Type of their first and last Policies are the same.

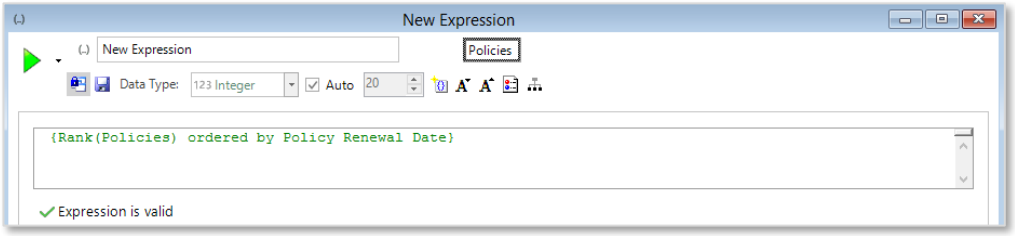


- Enter an **If(** function followed by an **And(** function
- Click on the **Add Aggregation** button and then enter **>2** after the {Frequency(Policies)} statement followed by a **comma**
- Enter the **DescOf(** function and then click on the **Add Aggregation** button
- Click on the **2.Frequency(Policies)** tab and change the **Type** box to **Recency**
- Drag the **Policy Inception Date** variable on to the **Order records by** drop box
- Drag the **Policy Product Type** variable onto the **Pick the** drop box
- Change the **Name** to **First Policy Type**
- In the expression window enter a closed bracket **)** followed by the equals symbol **=**
- Enter the **DescOf(** function and then click on the **Add Aggregation** button
- Click on the new **2.Frequency(Policies)** tab and change the **Type** box to **Recency**
- Drag the **Policy Inception Date** variable on to the **Order records by** drop box
- Change the **From** box to show **Latest to Earliest**
- Drag the **Policy Product Type** variable onto the **Pick the** drop box
- Change the **Name** to **Last Policy Type**
- In the expression window enter the following after {Last Policy Type} **)),1,0)**
- Click the **Build** button to see a preview of the results
- Use a **Data Grid** to validate the results (Variables: Your Expression, Policy Product Type, Policy Inception Date)

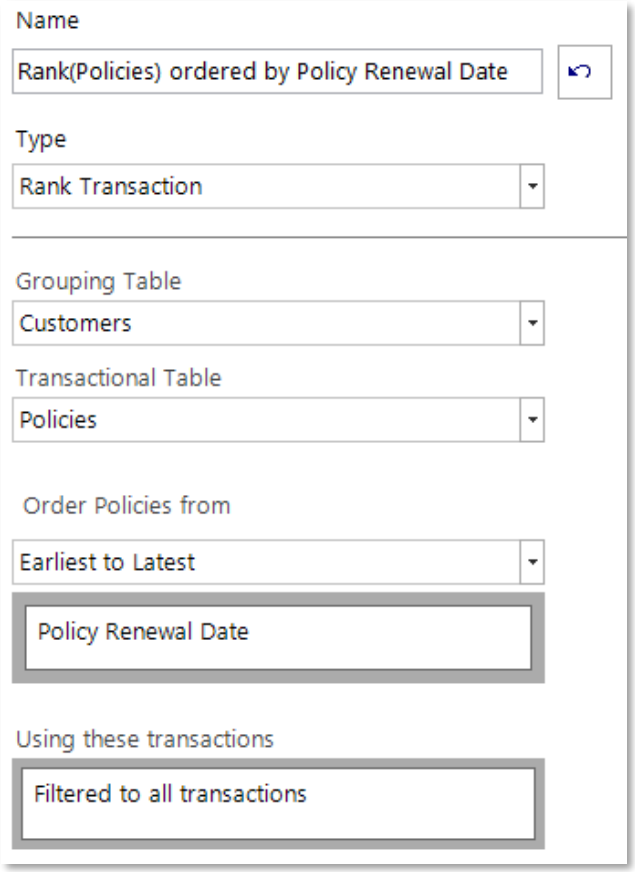


Rank Transaction Aggregation Expression Example

Scenario: Rank a customer's policies by Policy Renewal Date(Earliest to Latest)

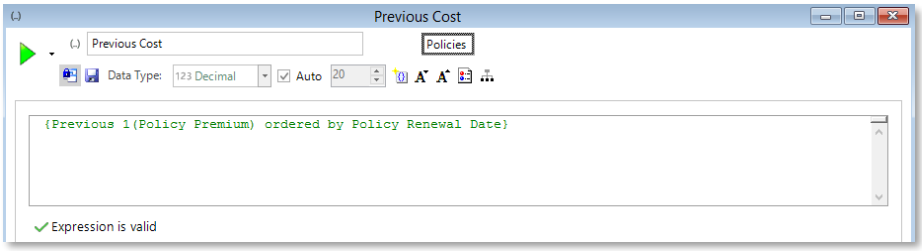


- Click on the **Add Aggregation** button
- Click on the tab entitled **Frequency(Policies)**
- Change the **Type** box to show **Rank Transaction**
- Drag the **Policy Renewal Date** variable onto the **Ordering** drop box and leave the order display as **Earliest to Latest**
- Click on the Expression tab and change the table level to **Policies**
- Click the **Build** button to see a preview of the results
- Use a **Data Grid** to validate the results (Variables: Your Expression, Policy Renewal Date)



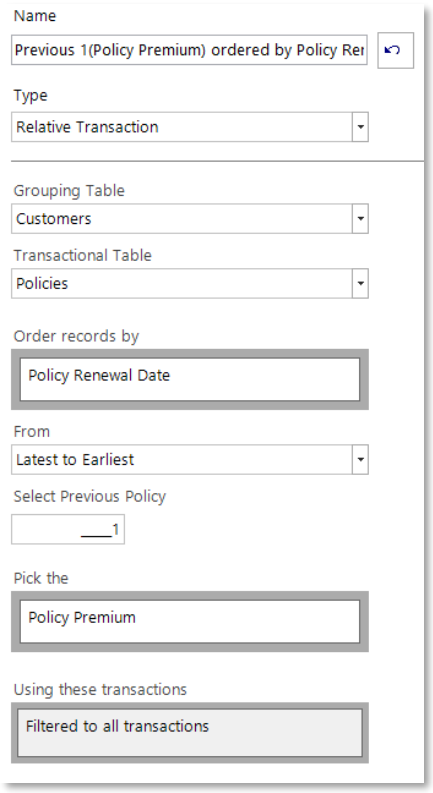
Relative Transaction Aggregation Expression Example

Scenario: When all a customer's policies have been ranked by Policy Renewal Date find the Premium of the previous Policy.



- Click on the **Add Aggregation** button
- Click on the tab entitled **Frequency(Policies)**
- Change the **Type** box to show **Relative Transaction**
- Drag the **Policy Renewal Date** variable onto the **Ordering** drop box and change the order display to **Latest to Earliest**
- Leave the **Select Previous Policy** set to **1** to find the previous order, as opposed to 2 to find the second previous order etc.

- Drag the **Policy Premium** variable on to the **Pick the** drop box
- Click on the **Expression** tab and change the table level to **Policies**
- Click the **Build** button to see a preview of the results
- Use a **Data Grid** to validate the results (Variables: Your Expression, Policy Renewal Date, Policy Premium)



N.B. This type of function can be used to look for increased costs between transactions or patterns in the types of products bought etc.